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SEBELAS MARET

**ICOSETH
2019**

Certificate

No. 16399/UN27.02/PP/2019

This certificate is presented to

Lutfi Rahmatuti Maghfiroh

as

Speaker

in The International Conference on Science Education and Technology (ICOSETH) 2019

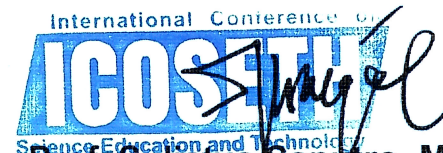
*“Facing Industrial Revolution 4.0 and Society 5.0
on Science Education and Technology”*

Surakarta, 23 November 2019



Dr. Mardiyana, M.Si.

Dean of Teacher Training and Education Faculty
Universitas Sebelas Maret



Prof. Sulistyso Saputro, M.Si., Ph.D.

Chairman of ICOSETH 2019



Evaluation of Lecturer Web- Based Application SIPADU-STIS Using Heuristic and Observation Method

Lutfi Rahmatuti Maghfiroh
Politeknik Statistika STIS

SIPADU-STIS



Management of class schedules (submitting changes in schedule or room)

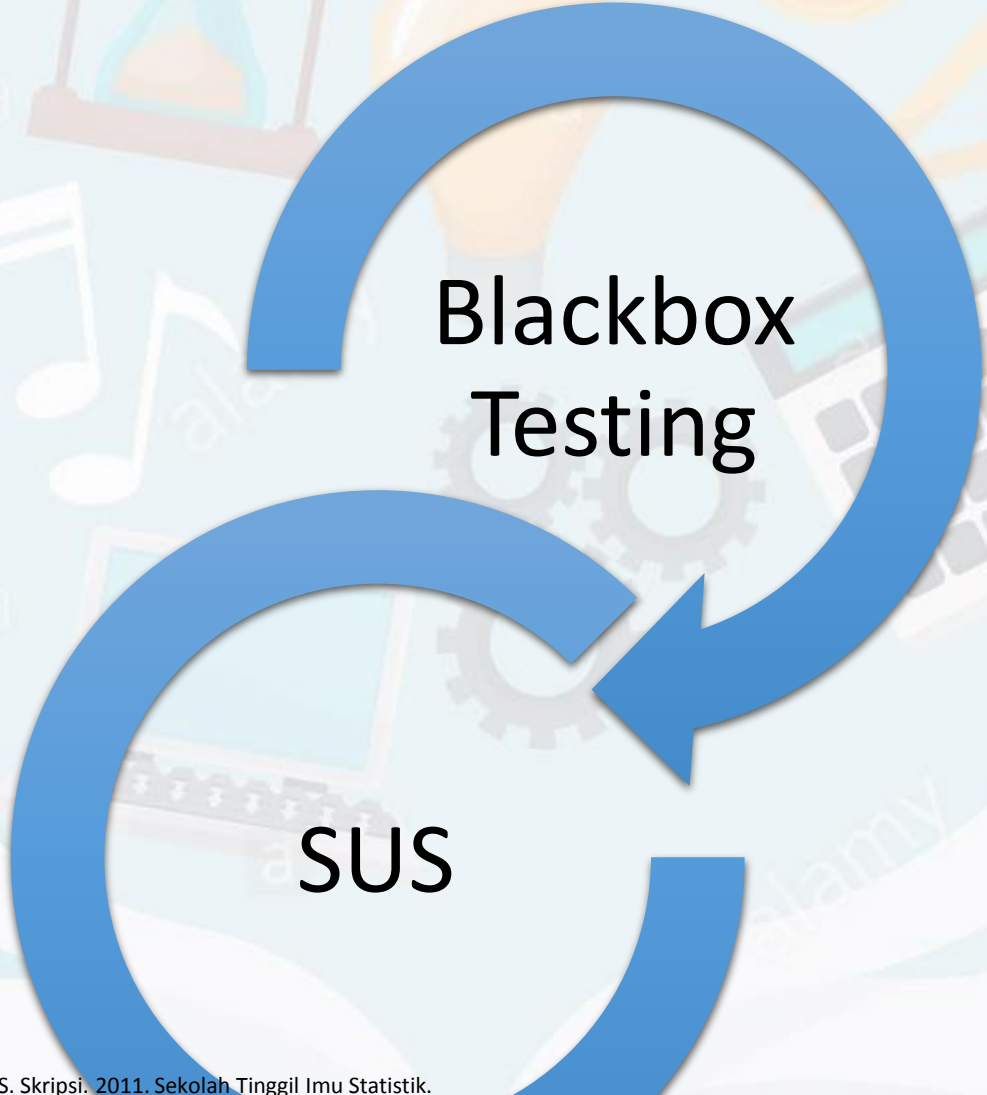
Test score entry

Distribution of semester results (PA lecturer)

Guidance for the final project (supervisor)

Confirm the seminar schedule and final exam for the final project

Previous System Evaluation



Blackbox
Testing

SUS

Previous System

Administrasion
Service via
Web App

Better UI

Interaction via
UI

Better Service



Methods



Jakob Nielsen on April 24, 1994. <https://www.nngroup.com/articles/ten-usability-heuristics/>. Accessed on October 15, 2019

Yusoh, Suweena, Sureena Matayong. *Heuristic Evaluation of Online Satisfaction Survey System for Public Healthcare Service: Applying Analytical Hierarchical Process*. 2017 2nd International Conferences on Information Technology, Information Systems and Elect

Salvado, Valeria Farinazzo Martins, Lincoln de Assis Moura Jr. *Heuristic Evaluation For Automatic Radiology Reporting Transcription Systems*. 10th International Conference on Information Science, Signal Processing and their Applications (ISSPA 2010)

Almarashdeh, Ibrahim, Mutasem, Alsmadi. *Heuristic Evaluation of Mobile Government Portal Services: An Experts' Review*. The 11th International Conference for Internet Technology and Secured Transactions (ICITST-2016). 978-1-908320/73/5/\$31.00 © 2016 IEEE

Paz, Freddy, Freddy A. Paz, Daniela Villanueva, Jos'e Antonio Pow-Sang. *Heuristic Evaluation as a Complement to Usability Testing: A Case Study in Web Domain*. 2015 12th International Conference on Information Technology - New Generations

Borovina Nihad. *Heuristic based evaluation of mobile services web portal usability*. 22nd telecommunications forum TELFOR 2014

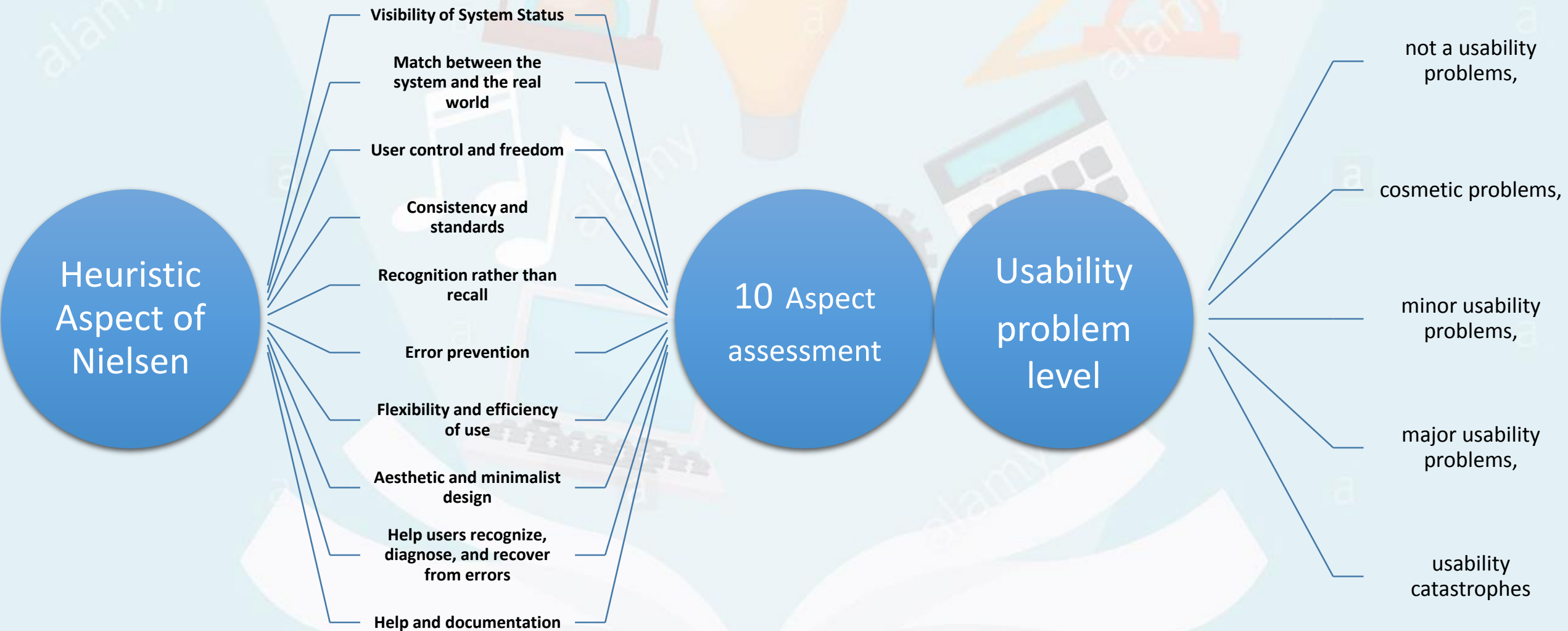
Botella, Federico, Jose A. Gallud, and Ricardo Tesoreiro. *Using Interaction Patterns in Heuristic Evaluation*. A. Marcus (Ed.): *Design, User Experience, and Usability*, Pt I, HCII 2011, **LNCS 6769**, pp. 23–32, 2011. © Springer-Verlag Berlin Heidelberg 2011

Rais, Nendy Akbar Rozaq, Hari Agustiyo, Moch. Arfian Ardiansyah. *Evaluasi Heuristic Study Kasus Tiket.com*. Seminar Nasional Teknologi Informasi dan Multimedia 2018. ISSN : 2302-3805.

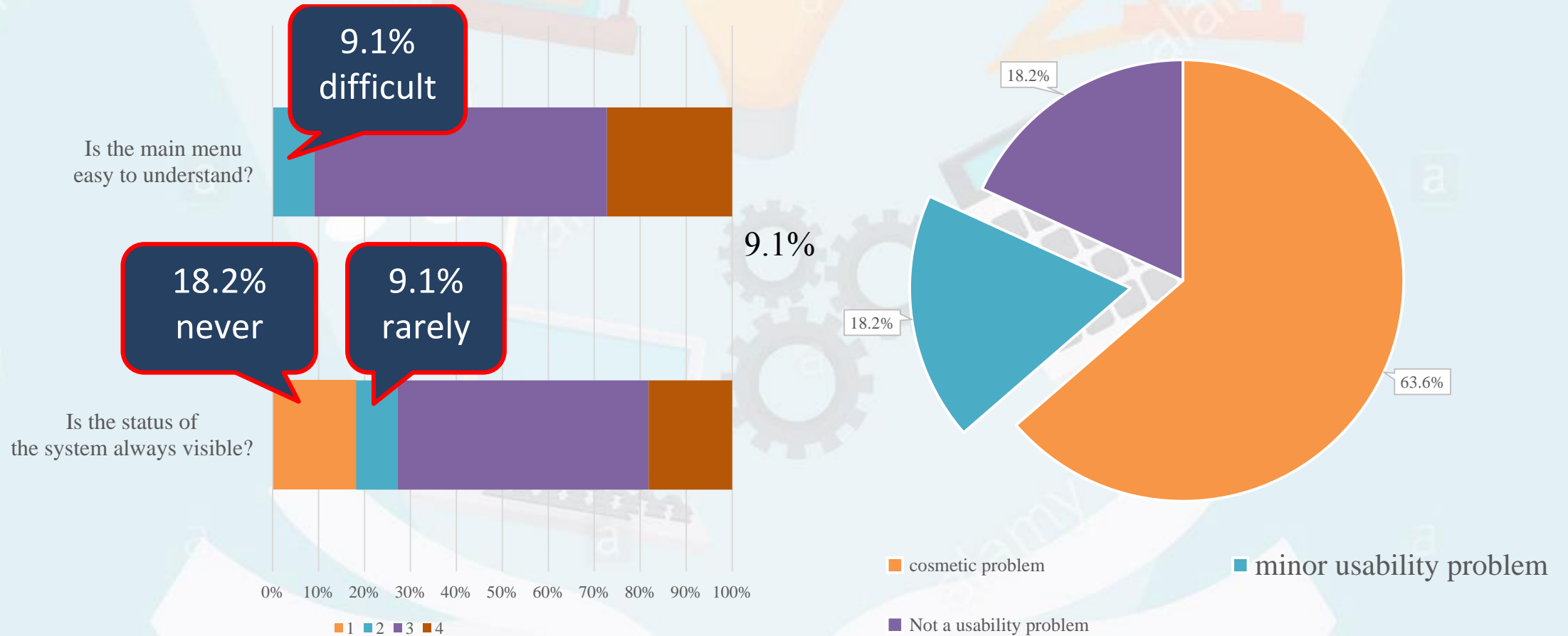
Aziza, Rifda Faticha Alfa, Yahya Taufiq Hidayat. 2019. *Analisa Usability Desain User Interface Pada Website Tokopedia Menggunakan Metode Heuristics Evaluation*. Jurnal TEKNOKOMPAK, Vol. 13, No. 1, 2019, 7-11. ISSN 1412-9663

Salgado, Andr'e de Lima, Renata Pontin de Mattos Fortes. *Heuristic Evaluation for Novice Evaluators*. Springer International Publishing Switzerland 2016. A. Marcus (Ed.): DUXU 2016, Part I, **LNCS 9746**, pp. 387–398, 2016. DOI: 10.1007/978-3-319-40409-7 37

Questionnaire



Visibility of System Status



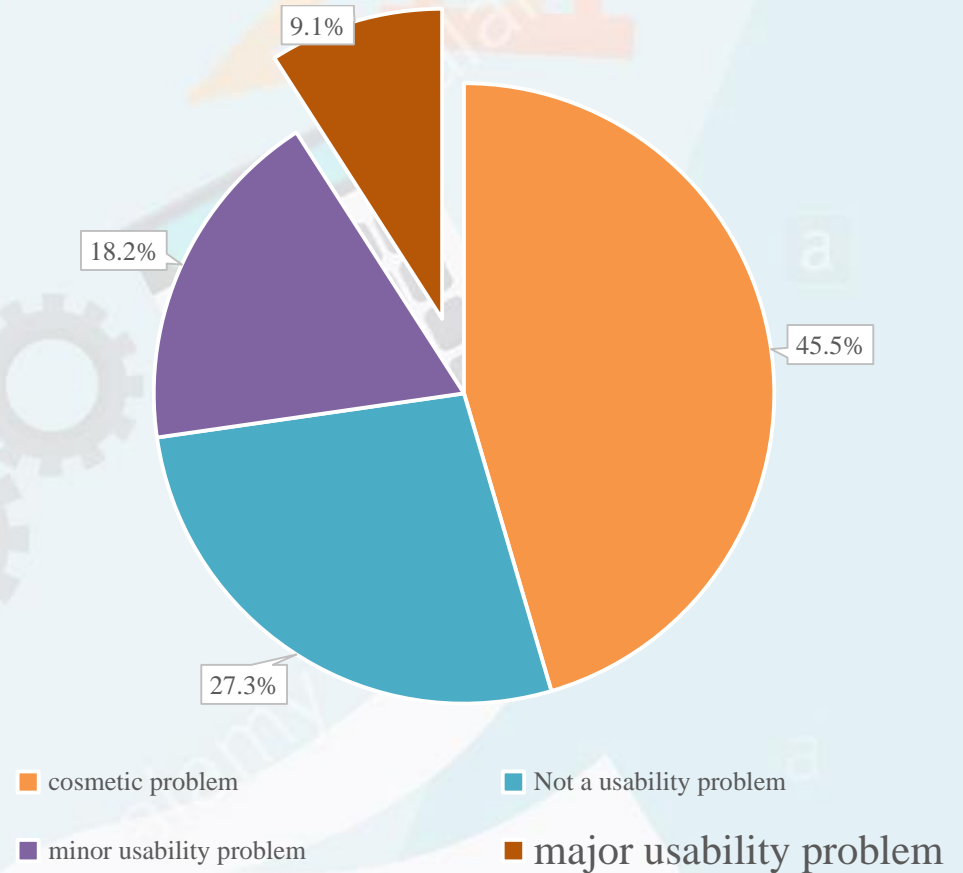
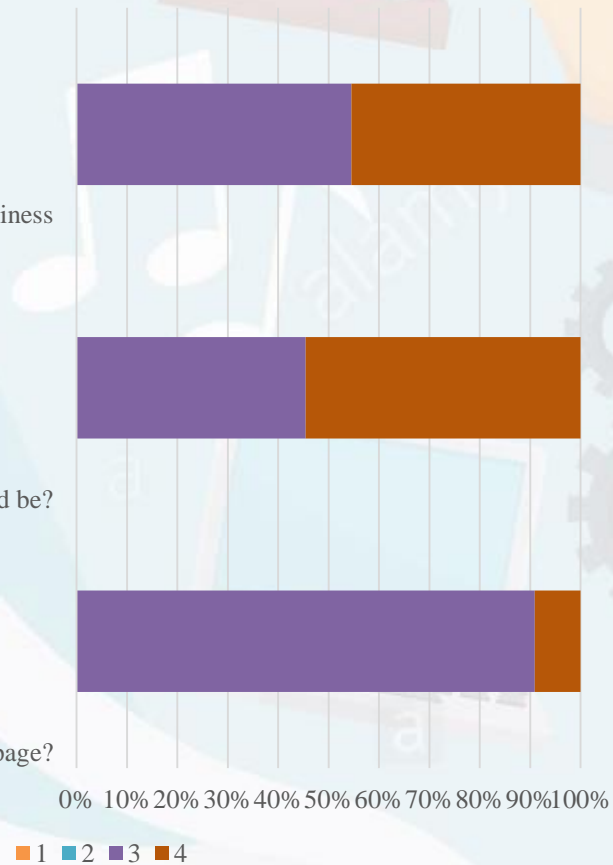
Match between the system and the real world

All match

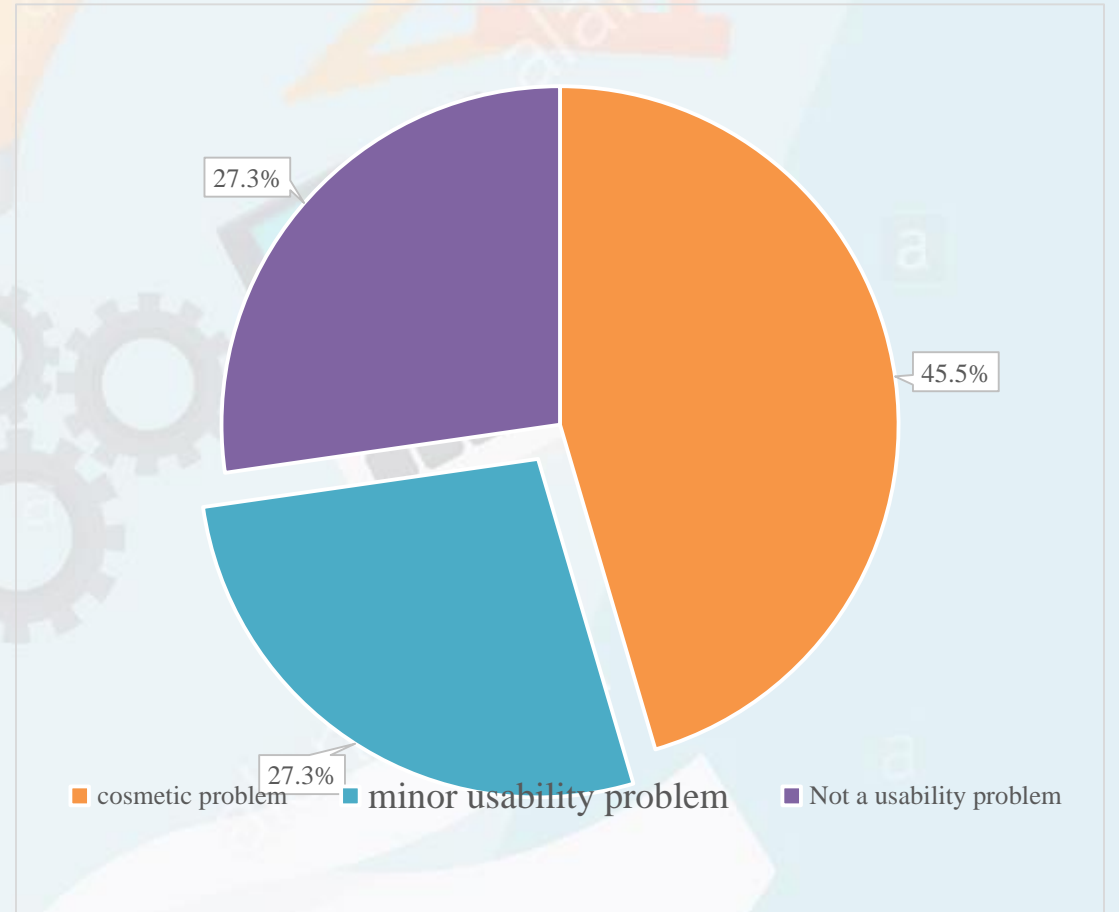
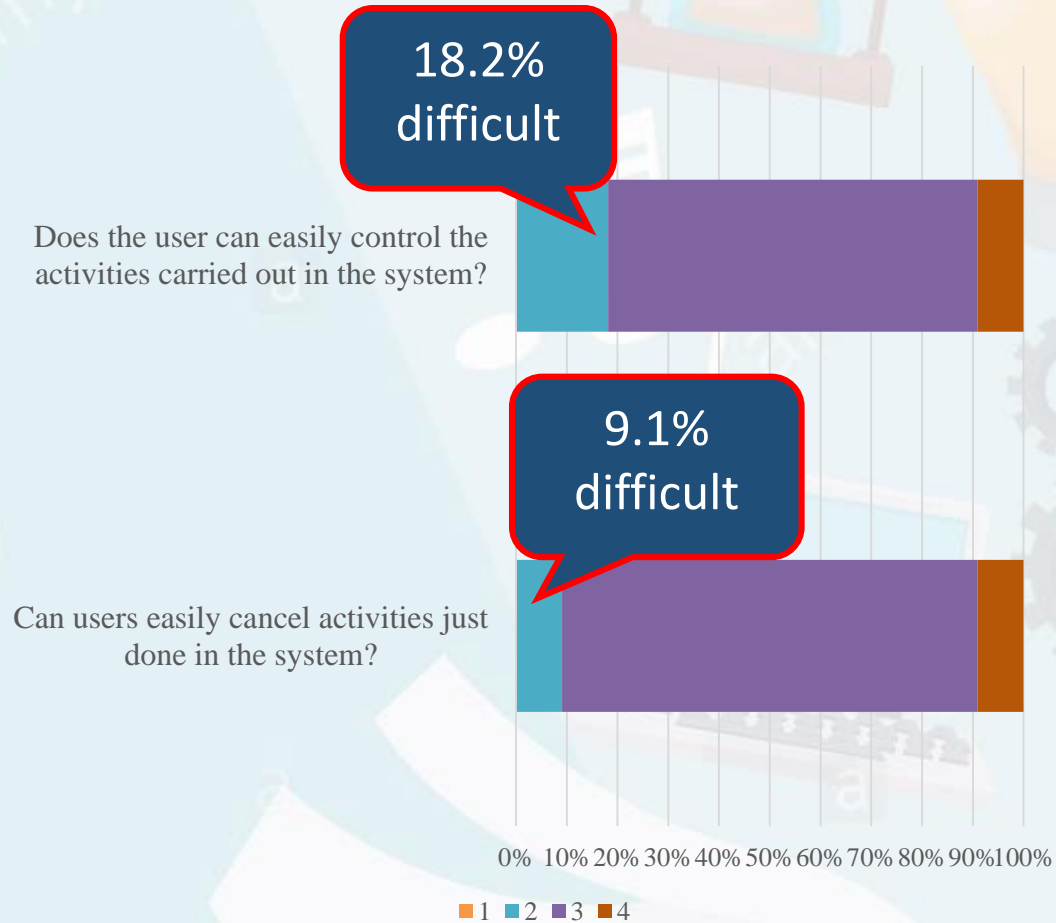
Are the steps in accordance with the business processes that should be?

Are the terms used as they should be?

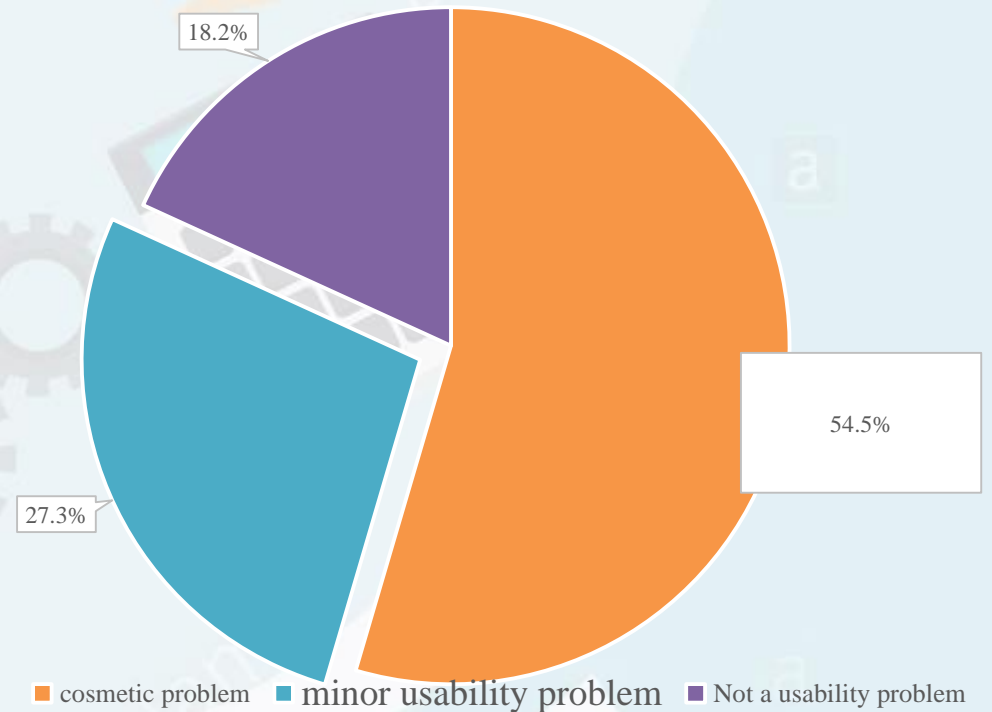
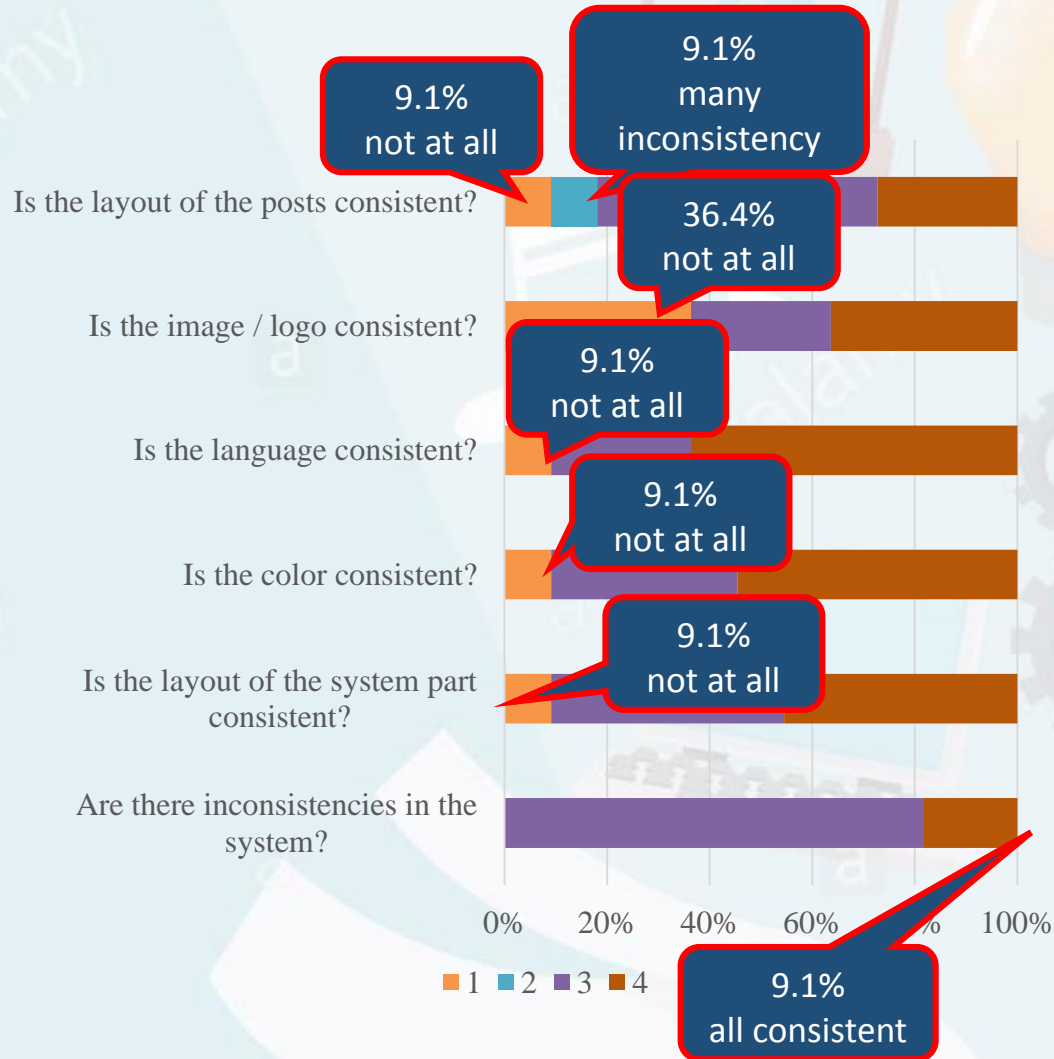
How is the text used on the page?



User control and freedom

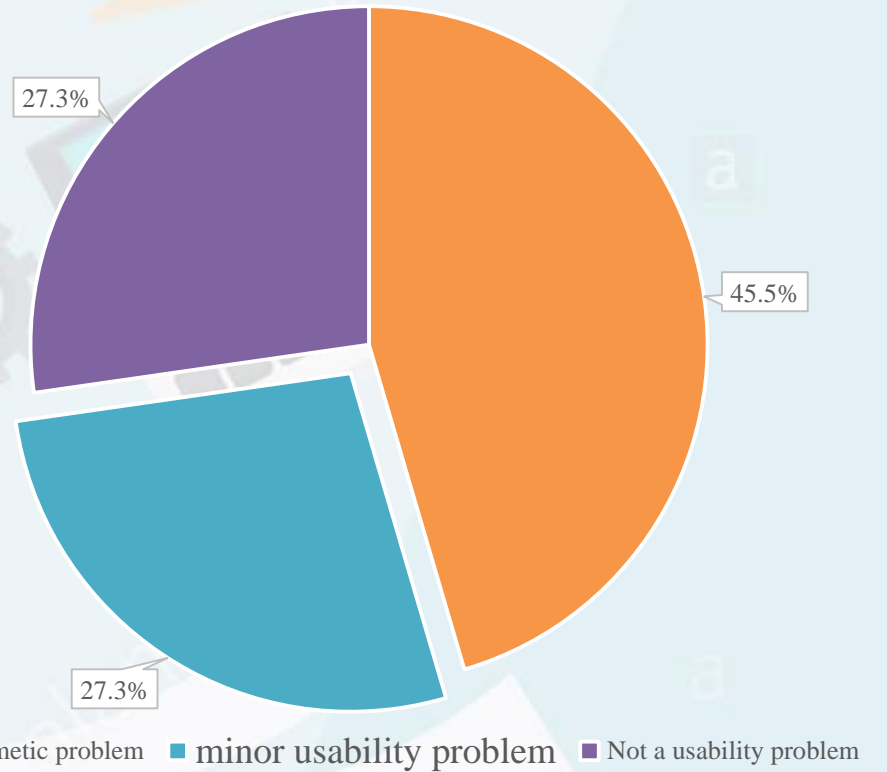
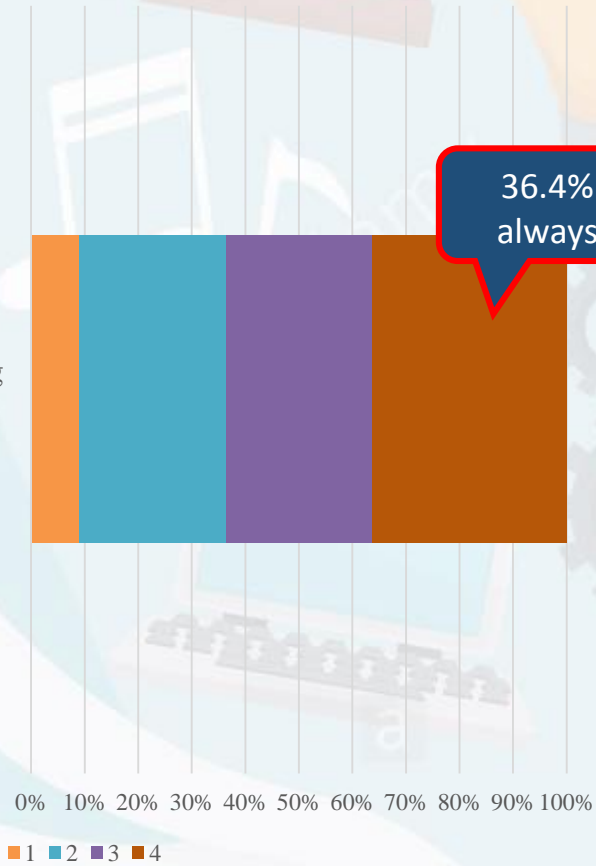


Consistency and standards

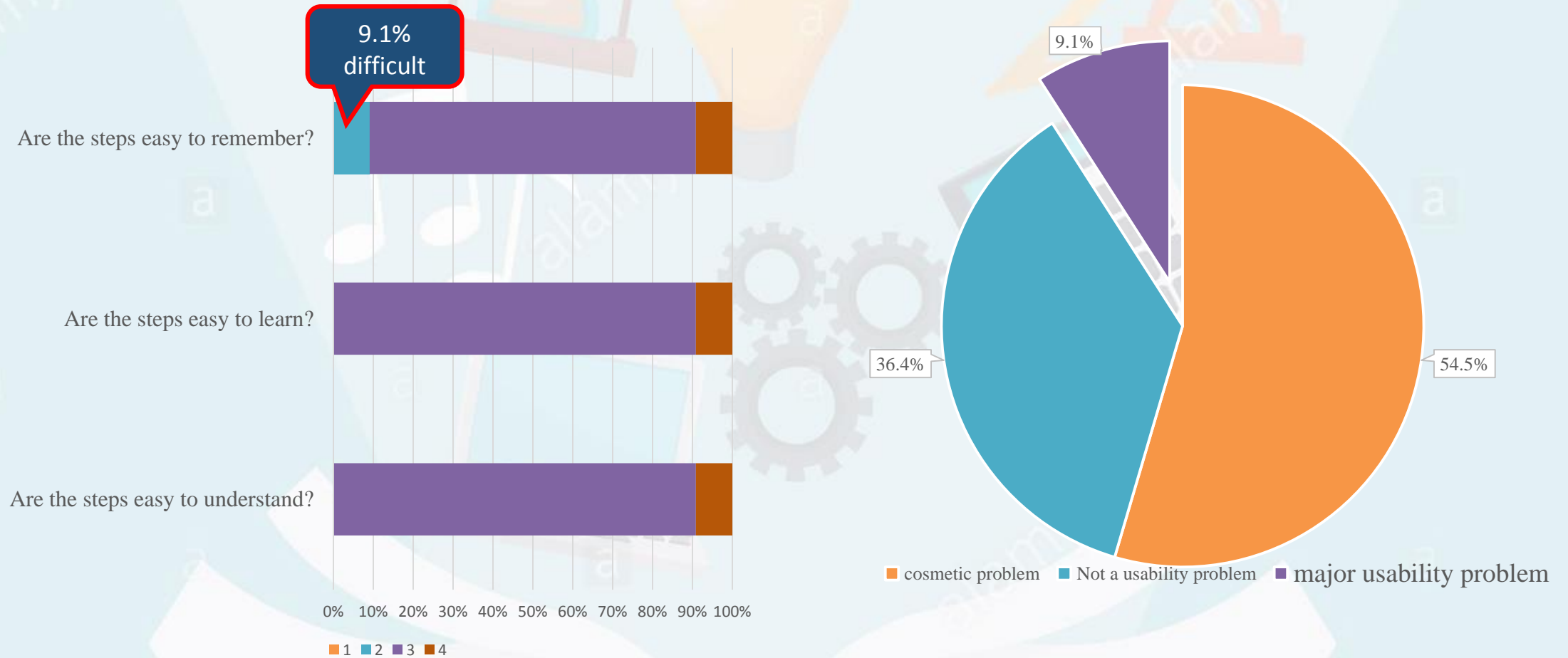


Error prevention

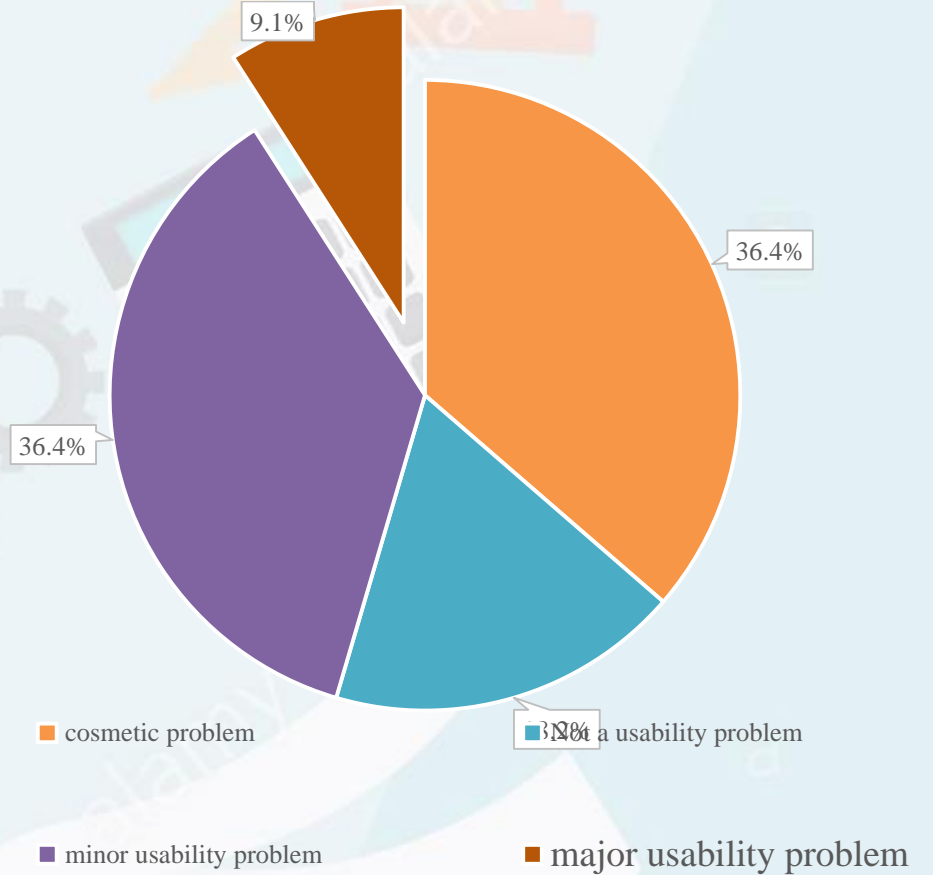
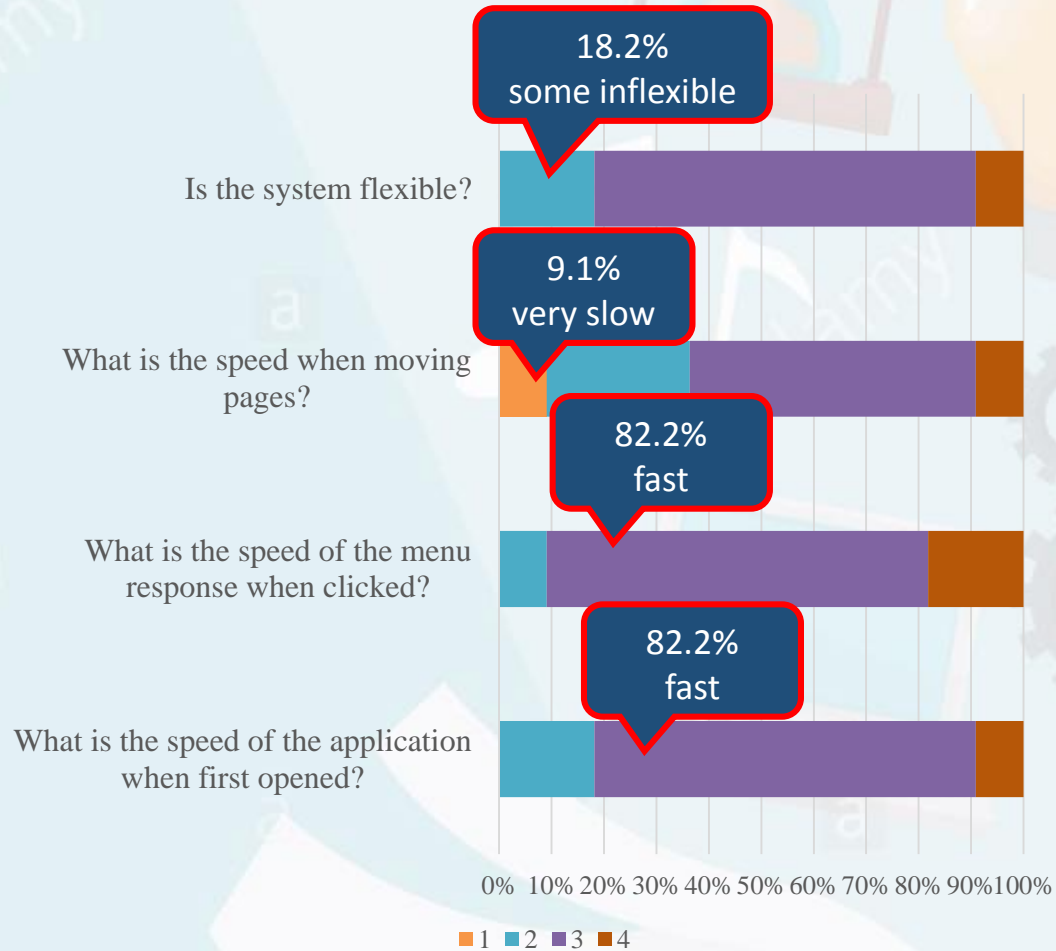
Does the system provide a warning before you take a risk action?



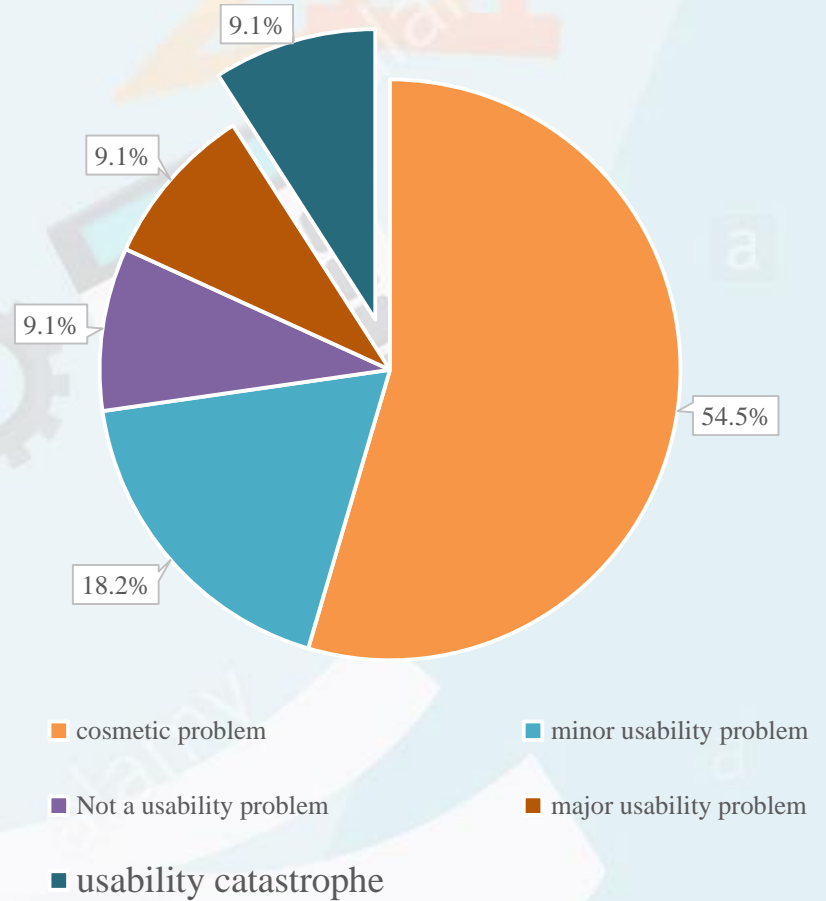
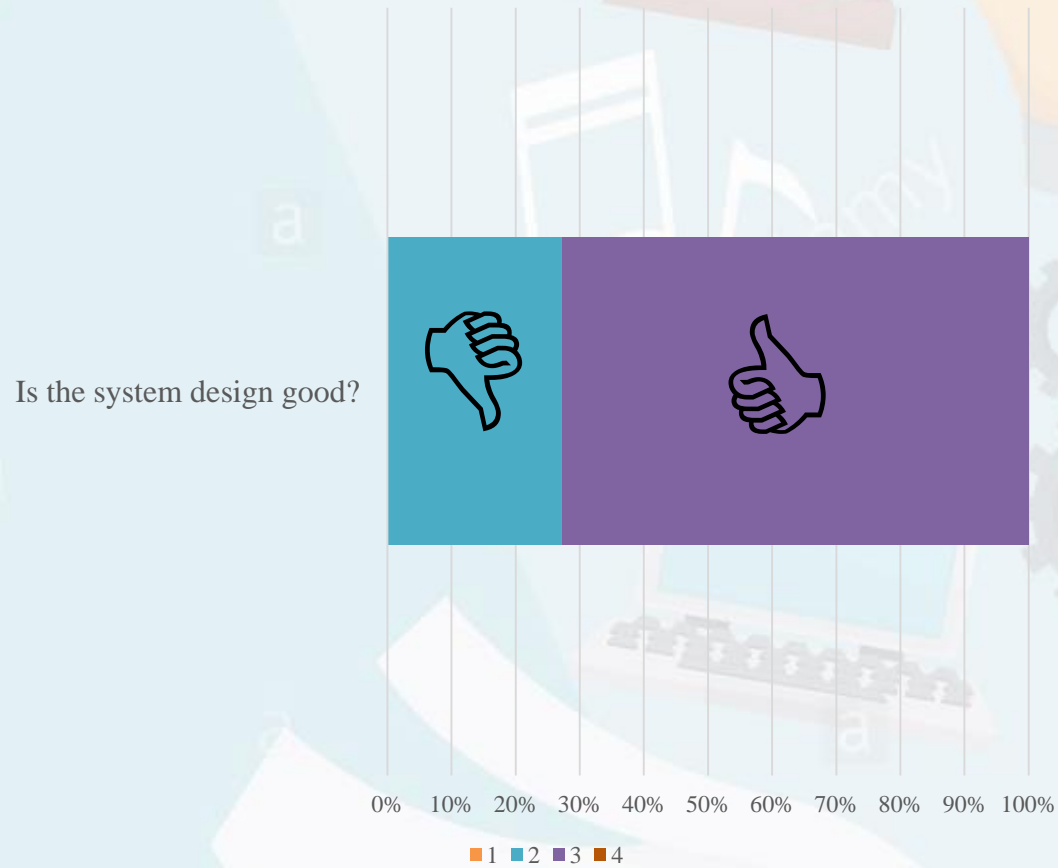
Recognition rather than recall



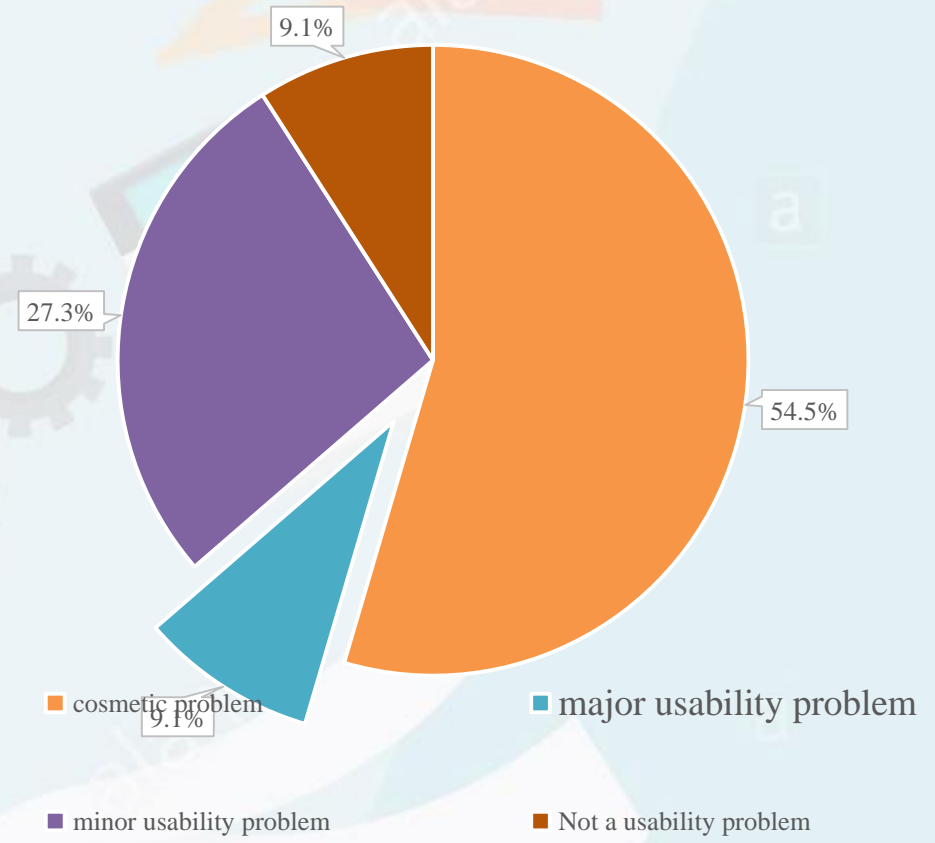
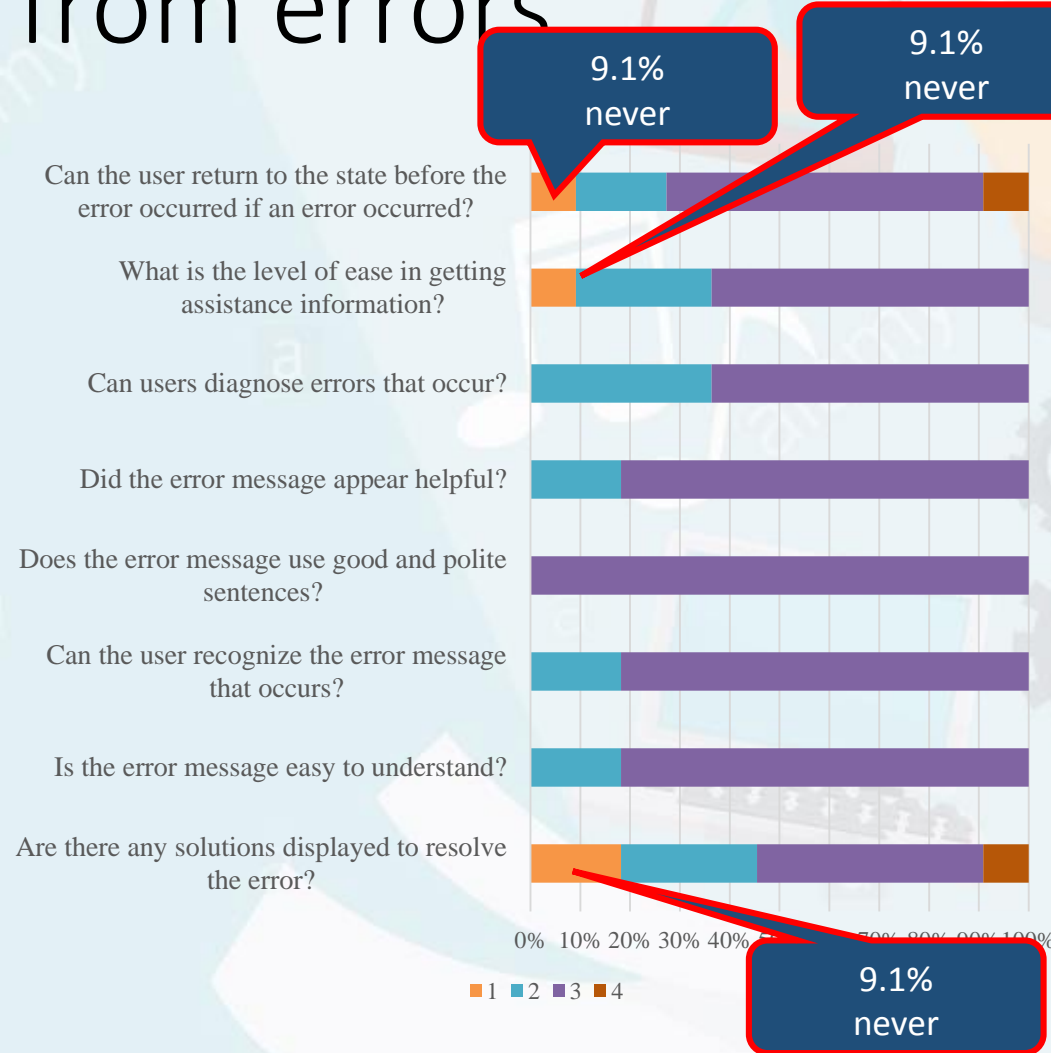
Flexibility and efficiency of use



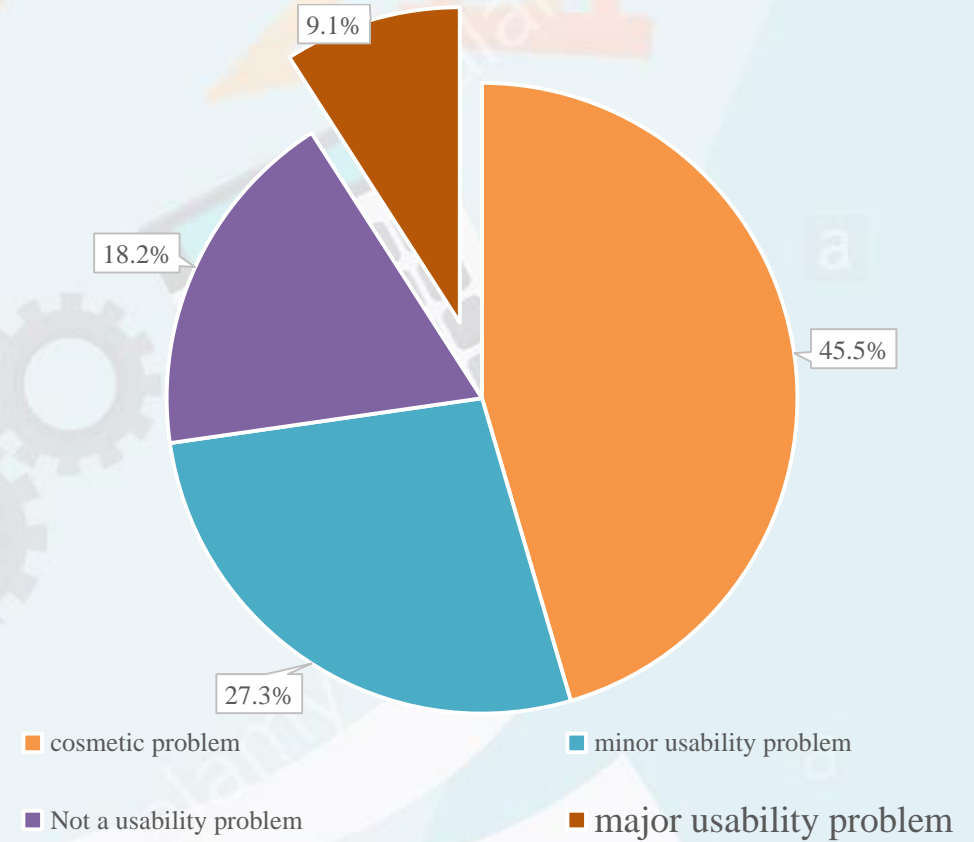
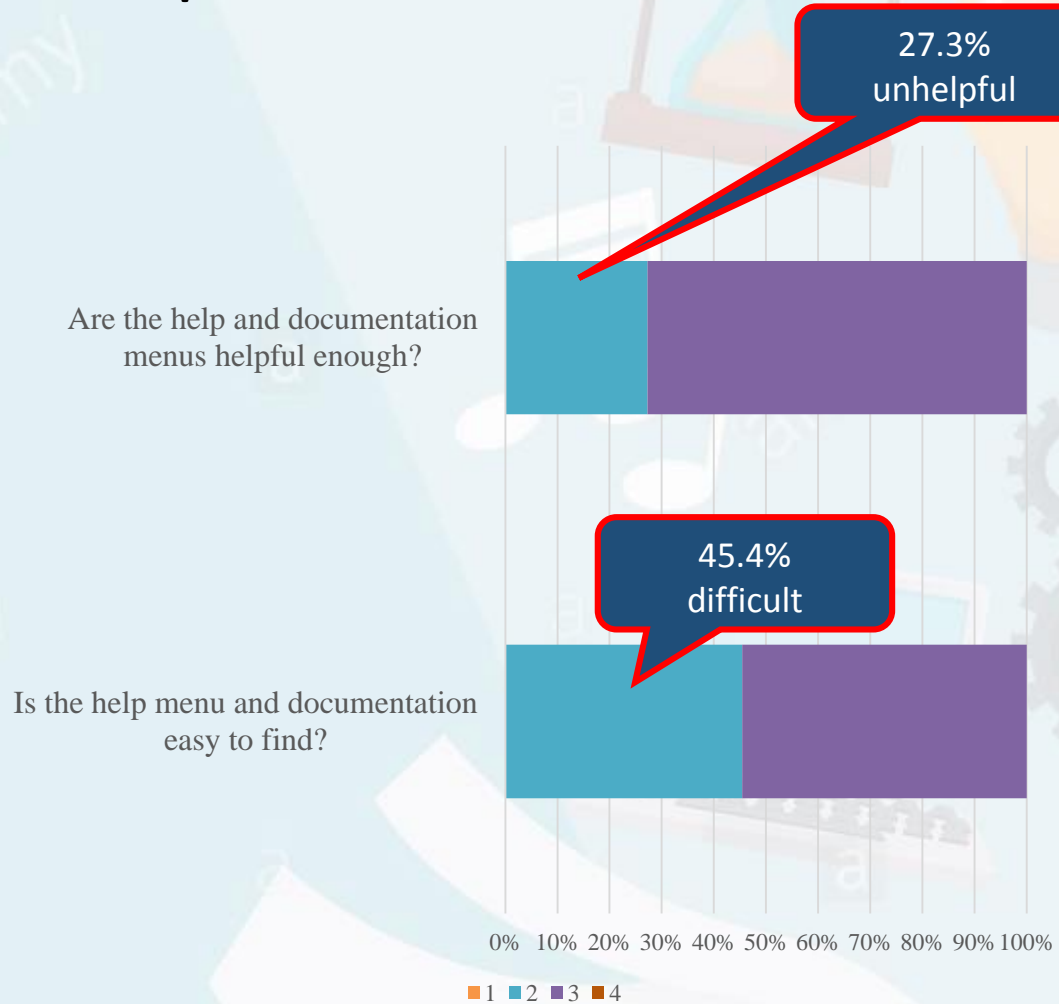
Aesthetic and minimalist design



Help users recognize, diagnose, and recover from errors



Help and documentation



Conclusion

From this research it was found that all aspects still have shortcomings or problems

even though only 9.1% stated it.

From the 10 aspects evaluated, there are

4 aspects that have Minor usability problems
(Visibility of system status / feedback, Use control and freedom, Consistency and Standards and Error Prevention),

5 aspects have major usability problems (Match between system and the real world, Recognition Rather than Recall, flexibility and efficiency of Use help users to recognize, dialogue, and recovers from errors and also Help and documentation)

1 aspect that has Usability catastrophe
(Aesthetic and Minimalist Design).

Suggestion

developers should
redesign aspects of
Aesthetic and Minimalist
Design

Improvements to improve
services to lecturer,
especially in the aspects of

- Match between system and the real world ,
- Recognition Rather than Recall,
- Flexibility and efficiency of Use
- Help users to recognize, dialogue, and recovers from errors
- Help and documentation

A light blue background featuring a central collage of various icons. The icons include a microscope, an hourglass, a glowing lightbulb, a stack of gold coins, a calculator, three interlocking gears, a laptop, and musical notes. The background is decorated with faint, repeating 'alamy' watermarks and small 'a' characters.

Thank you